

Last Update: 15jan.2025			
Third Party	Interaction Type	Permitted Purposes	Third Party's Terms and Policies
InPlayer (JW Player)	User management	Authentication and payment support	https://inplayer.com/legal/terms
Google Inc.	Web Analytics Service	InPlayer uses Google Analytics to help it understand the way people use InPlayer so it can make it better and communicate relevant information to users. To provide this Google collects anonymised statistical data about the use of InPlayer's website and applications. InPlayer uses Gmail as email provider, meaning all emails sent to and from InPlayer personnel is stored on Google's servers. InPlayer also uses Google Drive for shared files. In rare cases InPlayer have lists of contact details in a Google sheet, but it remains continuously working on removing all such data.	http://www.google.com/policies/privacy/
SalesForce	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://help.salesforce.com/s/articleView?id=xcloud.data_protection_and_privacy.htm&type=5
Pardot (SalesForce app)	Communication tracking	InPlayer uses Pardot to keep track of incoming communication and sending emails about product updates to its clients.	https://help.salesforce.com/s/articleView?id=xcloud.data_protection_and_privacy.htm&type=5
Freshdesk Inc.	Communication tracking	InPlayer customer support system and emails are provided by Freshdesk. Customers email addresses will appear in Freshdesk along with all discussion between the customer and InPlayer.	https://freshdesk.com/gdpr
Slack Inc.	Communication tracking	InPlayer primarily uses Slack for internal electronic communications. It's entirely possible that at times these discussions will be about clients and particular situations they need assistance with, and in that regard data will be shared.	https://slack.com/privacy-shield-notice
Atlassian	Information storage	InPlayer use Atlassian to store incoming feature requests from clients, where, in some cases, an email from the client explaining the request is added to the card.	https://www.atlassian.com/legal/privacy-policy#what-this-policy-covers
Skype	Communication tracking	Being an international company InPlayer uses Skype to communicate with clients and partners.	https://www.microsoft.com/pt-br/privacy/privacystatement
Elastic Search	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://www.elastic.co/trust/gdpr
PayPal	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://www.paypal.com/us/legalhub/paypal/privacy-full
Braintree	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://www.braintreepayments.com/features/data-security
Amazon Web Services	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://aws.amazon.com/pt/compliance/data-protection/
Mailgun	For more information: dspreview@jwplayer.com	For more information: dspreview@jwplayer.com	https://www.mailgun.com/resources/learn/gdpr/